Processing Pay To Ride Open Registration Request in TouchBase

- 1. Navigate to Ankeny CSD's TouchBase site: <u>https://ia-ankeny.intouchreceipting.com</u>
- 2. Login to the site. If assistance is needed with Touchbase, call the Business Office at 515-965-9600.



- 3. Choose the student, one at a time, for whom you wish to register for Pay To Ride Services
- 4. Select "Items at Student's School"

Shop	
Items At Student's School incl. One-Time Meal Payment	

5. Select "DISTRICT" under the "You are here" section.

You are here	DISTRICT / ELEMENTARY / WESTWOOD ELEMENTARY
Categories	Nutrition School Items Student Activities Donation

6. Select "DISTRICT OFFICE" from the School Type section.

DISTRICT You are here BEFORE AND AFTER SCHOOL PROGRAM | DISTRICT OFFICE | ELEMENTARY | HIGH SCHOOL | MIDDLE SCHOOL School Type

7. Select "CENTRAL OFFICE" from the School Section



8. Select "Transportation" under the Categories section. This link may take a few seconds for the optional item(s) to populate the screen!

You are here	DISTRICT / DISTRICT OFFICE / CENTRAL OFFICE
Categories	Administration Catering Donation Transportation

9. Select the PAY TO RIDE OPEN REQUEST Item for the route you need and click Buy. Please know: The example below may be from a prior year and may not reflect the actual date nor the actual specifics. It is for instructional purposes only.

You are here	DISTRICT	/ DISTRICT OFFICE / CENTRAL OFFICE / Transportation			
		Item	Qty	Amount	
		PAY TO RIDE ONE WAY MORNING OPEN REQUEST SEM 2 Open Request February 12 – February 15: This request does not guarantee Pay-To-R process allows for the District and Durham to determine if space is available for studer maintaining COVID-19 mitigation for each route. Once Durham confirms the route, you charged followed by an email notification from noreply@intouchreceipting.com to be p	1 Ride eligibility nts requestir ur student's t paid upon rec	0.00 Bu y. Instead, the request ng Pay-To-Ride while fee account will be ceipt.	y
		PAY TO RIDE ONE WAY AFTERNOON OPEN REQUEST SEM 2 Open Request February 12 – February 15: This request does not guarantee Pay-To-R process allows for the District and Durham to determine if space is available for studer maintaining COVID-19 mitigation for each route. Once Durham confirms the route, you charged followed by an email notification from noreply@intouchreceipting.com to be p	1 Ride eligibility nts requestir ur student's t vaid upon rec	0.00 Bu y. Instead, the request ng Pay-To-Ride while fee account will be ceipt.	y
		PAY TO RIDE ROUND TRIP OPEN REQUEST SEM 2 Open Request February 12 – February 15: This request does not guarantee Pay-To-R process allows for the District and Durham to determine if space is available for studer maintaining COVID-19 mitigation for each route. Once Durham confirms the route, you charged followed by an email notification from noreply@intouchreceipting.com to be p	1 Ride eligibility nts requestir ur student's t paid upon rec	0.00 Bu y. Instead, the request ng Pay-To-Ride while fee account will be ceipt.	y

10. Click on the Checkout button towards the top right-hand corner of the screen



11. Review the information on the screen and click "Checkout Step 1: Additional Info". If more than one student,

"Continue Shopping", then click on the link top left corner

<u>Your Family</u>

Item		Price
PAY TO RIDE ONE WAY MORNING OPEN REQUEST SEM 2	\$0.00 Remove	
	Subtotal	\$0.00
	Tax (0.00%)	\$0.00
	Processing Fee	\$0.00
	Total	\$0.00
		Checkout Step 1: Additional Info

12. Most of the Additional Info items before these 5 questions are auto filled from your Infinite Campus Parent Portal. Please complete any that are blank. Then, see below: Line 1 is optional. Line 2 is for families who may qualify for free or reduced meals. Line 3 will route you to the Pay-To-Ride rules. Lines 4 and 5 are required by checking the small box to the right. Then click on "Checkout Step 2: Payment".

. Only provide Pick-up or Drop-off address IF different than residential address above (limited to 50 characters).
2. ONLY CHOOSE from the drop down if your student currently qualifies for FREE/REDUCED MEALS and have submitted the corresponding Waiver of Confidentiality with this school district. My student's current year's status is (Pick from the drop down).
9. FOR EVERYONE - View the PAY TO RIDE Rules here.
I. FOR EVERYONE - I have read, understand, and will adhere to the PAY-TO-RIDE rules.
5. I understand that my student's account will be assessed the Pay To Ride amount after Durham confirms my student is on a bus route. And that this amount should be paid in full within 4 weeks for services to continue.
Checkout Step 2: Payment

13. IMPORTANT: Click on the Complete blue button. The transaction is not complete until you click on the Complete button! Please know that there is no money exchanging hands at this time. Your receipt will pop up after you have successfully completed the open registration request. If it does not pop-up, and you are wanting a receipt, you will need to enable pop-ups.

Your Family		Sign Out	Contact Us	\$0.00 Checkout 🛒
Payment				
	Complete			